





Manufacturers Product Guarantee

BRAND	PRODUCT	FINISH	PROFILE	GLASS	HARDWARE
	Halo (Veka) Windows & Doors (Rustique and System 10 profiles)	White Foils	10 Years 10 Years	10 Years 10 Years	10 Years 10 Years
	Halo (Veka) Sliding Patio Doors	White Foils	10 Years 10 Years	10 Years 10 Years	2 Years 2 Years
	Eurocell Bi-folding Doors	White Foils	10 Years 10 Years	10 Years 10 Years	
	Bifold Door Locks, Cylinders and Handles Bifold Door Hinges and Bogeys (wheels)				1 Year 2 Years
	Composite Doors with Halo (Veka) Outer Frame	*See below	10 Years on White and Standard Colours	10 Years	10 Years
	Infill Panels	White Woodgrain/Colourgrain Sprayed Panels	10 Years 5 Years 5 Years		
	Halo (Veka) Windows & Doors Rebated and Flush Sash Windows	White Foils	10 Years 10 Years	10 Years 10 Years	10 Years 10 Years
	Halo (Veka) Windows Heritage with Mechanical Joints	White Foils	10 Years 10 Years	10 Years 10 Years	10 Years 10 Years
	Halo (Veka) Entrance Doors	White Foils	10 Years 10 Years	10 Years 10 Years	10 Years 10 Years

Exceptions

Any sprayed products ordered after 1st July 2019 have a 5 year guarantee (no guarantee on non-solid colours i.e. metallic finish).

Sealed unit guarantee only applies to units supplied with frames (triple glazed units guaranteed for unit breakdown only. GGF regulations strictly apply to any glass distortion or similar).

10 year hardware guarantee applies only to orders from March 2019 onwards. 5 year hardware guarantee applies on orders prior to March 2019.

Hardware guarantee does not apply to faults due to misuse, lack of maintenance or if caused by extreme environment conditions / chemical cleaners.

5 year mechanical / 2 year surface finish for door pulls, door knobs and knockers.

* The colours for Ultimate Composite Doors are guaranteed for either 10 or 5 years. If fading does occur, it is only deemed a failure if the product fades to a greater level than Delta E 7. Please see accompanying sheet for warranty offered against each colour. The above guarantee relates to the current Distinction Composite Doors. For Composite doors from previous suppliers, please contact your coordinator with details as warranty periods vary.

Issued to: _____ Date: _____



Mark Dicconson, John Fredericks Plastics Managing Director

Product Performance & Warranty
Distinction Doors Ltd GRP Coating System

Appendix 1

<u>Distinction Doors Paint Warranty</u>		<u>20.01.2017</u>
Colour Code	RAL or Range Name	Warranty (years)
16C33	Duck egg	10
N/A	Chartwell	10
N/A	Distinction Anthracite Grey	10
N/A	Nanya Red	10
N/A	Nanya Blue	10
N/A	Nanya Green	10
N/A	Nanya Black	10
N/A	Nanya White	10
RAL 1020	Olive yellow	5
RAL 1021	Rape yellow	5
RAL 1033	Dahlia yellow	5
RAL 2002	Vermilion	10
RAL 3003	Ruby red	10
RAL 3005	Wine red	10
RAL 3020	Traffic red	5
RAL 4002	Red violet	10
RAL 4005	Blue lilac	10
RAL 4007	Purple violet	10
RAL 4008	Signal violet	10
RAL 4009	Pastel violet	5
RAL 5002	Ultramarine blue	10
RAL 5009	Azure Blue	10
RAL 5011	Steel blue	10
RAL 5015	Sky blue	10

Product Performance & Warranty

Distinction Doors Ltd GRP Coating System

Colour Code	RAL or Range Name	Warranty (years)
RAL 5018	Turquoise Blue	10
RAL 5023	Distant blue	10
RAL 5024	Pastel blue	10
RAL 6002	Leaf green	5
RAL 6019	Pastel green	5
RAL 6024	Traffic green	5
RAL 6034	Pastel turquoise	10
RAL 7005	Mouse grey	10
RAL 7021	Black grey	10
RAL 7035	Light grey	10
RAL 7042	Traffic grey A	10
RAL 7044	Silk grey	10
RAL 9001	Cream	10
BS 08 B 15	Magnolia	10
BS 08 B 17	Honey Beige	10
BS 04 B 17	Dusty Pink	10
BS 04 B 21	Sable	10
Any other colour not listed above		5