

Window and Door Care and Maintenance



PVC-u windows and doors have extremely low maintenance requirements. However, in order to protect your installation and achieve consistent performance it is necessary to fully understand the operation of the various products and the periodic attention necessary. It is recommended that you follow these guidelines for the products which apply to your installation.

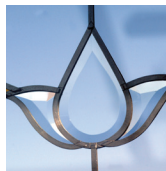
CLEANING PVC-u FRAMES

The faces of PVC-u window frames should be cleaned regularly with warm water and a mild liquid detergent. Clean with non-abrasive detergents as abrasive detergents may damage the frames. Internal surfaces of white PVC-u may suffer discolouration if exposed to continued cigarette smoke or cooking fumes. In such instances, you should consult with your local Ultimate partner. Under no circumstances should you employ any chemical cleaning agents or abrasive substances to restore the original colour, as it is possible to harm either the product or glazing gaskets. Extra care must be taken with sprayed and foiled products and strictly no chemical cleaning agents used due to possible reaction with the surface finish.



LEADED LIGHT DOUBLE GLAZED UNITS

As with any new leadwork, when exposed to rain, oxidation occurs which shows as white or mottled staining on the leadwork. When this process is complete the lead will be dark grey in colour and will no longer stain. This process usually takes a few months to complete.



DRAINAGE

After a heavy shower of rain, you may find some water laying in the bottom of your door or window frames. This is a normal occurrence and will drain away through the drainage holes in the base or evaporate.

DOOR HANDLES, LETTERBOXES & HARDWARE

These must be cleaned with a dry soft cloth only. Abrasive liquid or powder cleaners must not be used. This is of particular importance where solid brass hardware is used. (Solid brass hardware will tarnish).

CONDENSATION

Unfortunately, condensation is a fact of life and wherever there is moisture in the atmosphere and substantially differing temperatures on either side of the glass surface, degrees of condensation will occur. The effect will be directly proportional not only to this temperature variation, but also to the amount of water vapour present. You can generally expect windows in kitchens, bathrooms and bedrooms to be most affected. Double glazing will no doubt, in most cases, reduce condensation but it cannot be claimed to cure the problem. However, one certainty is that double glazing will not cause condensation provided the air is allowed to circulate within your property.

PUSH BUTTON LOCKING HANDLES

Key locking handles must not be forced open without the key release, otherwise permanent damage will occur. To open window turn key to unlock, push button in, turn handle and push to open. To close, pull window shut, turn handle down, and turn key to lock.



SHOOT BOLT LOCKING

It must be clearly understood that windows fitted with shootbolt locking systems which have a secondary locking position for ventilation are not secure in this position even with the handle locked. Windows must be fully closed and locked for maximum security.



FRICITION HINGE MAINTENANCE

To maintain optimum performance of friction hinges, it is recommended that:

- The hinges, particularly the pivots, sliding shoe and track should be kept free from dirt and debris at all times.
- The hinges should be regularly cleaned with a silicon spray and the tightness of fixing screws checked.



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WINDOW FRICTION HINGE ADJUSTMENT

Should the operation of the opening vent appear 'slack' the situation can be remedied by simply adjusting the pressure of the friction hinges. Both hinges should be adjusted to the same extent in order to maintain the equalised tension.

EASY CLEAN / FIRE ESCAPE HINGES

For your safety, Yale easy clean/fire escape hinges are fitted as standard to all side-opening windows. These will open fully to give you an alternative means of fire escape (dependent on window size) and can slide towards the centre to allow easy external cleaning. 'PRESS' the release clips located on the top and bottom hinges and simply slide the window across for easy external cleaning. The window will automatically realign upon closing. The release clip is clearly marked with the word 'PRESS' as shown above.



TILT & TURN WINDOWS

When the handle is turned horizontally the opener will tilt inwards. When the handle is turned completely upwards, the opener will open in. Clean and lubricate parts as previously described. NOTE:- The opener is not deemed secure when left in the tilt position.

RESIDENTIAL / FRENCH DOORS

After washing as instructed, ensure that all accumulated dirt and deposits are flushed out from the various drainage slots situated in the sill of the outer frame.

Lubrication of the lock should be achieved with a silicon spray designed for the purpose. This is particularly important where the lock mechanism is exposed to attack from either salt or other chemicals in the local atmosphere.

Hinges should be inspected and lubricated from time to time. Make sure to wipe off any surplus in all instances.

LOCKING THE DOOR

Lift the handle lever in an upwards direction to throw ALL security bolts, this will engage all bolts into the relevant keep (to maintain lock performance and door compression it is recommended that the door is left in this position whenever closed). To deadlock the Multi-point lock turn the key one full turn towards lock; this will secure all the bolts. In this condition the handle cannot be pushed down.



UNLOCKING THE DOOR

Turn the key one full turn away from lock. This will disengage the deadlocking security. In order to retract the security bolts, push the handle lever in a downwards direction, the door is free to open. On front doors with pad handles an extra turn of the key towards the lock is required to release the latch and open the door.



FRENCH DOORS

To lock doors, close slave door first, pull handle upwards to engage top and bottom bolts, then close leading door and lock as per Residential Doors. The external handle of the slave door is for aesthetic purposes only and remains in a fixed position.

To unlock the leading door follow instructions as per Residential Doors. To unlock the slave door pull internal handle downwards to release top and bottom bolts.

PATIO DOORS (IN-LINE SLIDING)

The life of the lock cylinder and mechanism can be lengthened by regular lubrication with a silicon spray specifically designed for the purpose. Under no circumstances should the key channel or cylinder core be oiled.

To lock, lower the lever on handle to its fullest extent to engage locks, insert key in cylinder and turn towards the lock until it clicks. Key can then be removed. To unlock, insert key and turn away from the lock, push black lever up to its fullest extent to disengage locking pins. Door will now slide open.



ULTIMATE GRP COMPOSITE DOORS

Wash regularly using warm soapy water (washing up liquid is ideal) and a soft, lint-free cloth. If you live in a coastal area, in a heavily industrialised area or near a main road, you may need to clean your door more frequently.

It is important that you DO NOT use abrasive cleaners or scouring pads, any type of bleach or solvent, any type of adhesives or tack for providing temporary protection or fixing of seasonal or other decorations etc, high pressure or steam cleaners.