

Osborn Glass & Windows  
Workman Ship Guarantee

Client's name:

Contract No.

Installation Address:

Commencement Date:

PVCu windows and door frames are guaranteed against any failure in welded joints and distortment in accordance with system supplier's recommendations for a period of not longer than 10 years from the above commencement date.

Aluminium windows and door frame are guaranteed against failure in mechanical crimped corners/Mullion & transoms distortment and powder coating & Anodized finishes. In accordance with system supplier's recommendations for a period of not longer than 10 years from the above commencement date.

Hardwood windows and doors frames and sashes are guaranteed for a period of 10 years against rot providing the frames have been maintained as our manufactures recommendations. We can not guarantee against warping or distortion of this product as timber is a living material and will react to all weather conditions.

Glass sealed units manufactured by ourselves are guaranteed for a period no longer than 5 years after the commencement date above for the failure of hermetical seals (i.e. misting between panes).

Locking mechanisms, hinges and all metallic moving parts are guaranteed for 1 year subject to regular maintenance by customer. Cosmetic deterioration to handles, letter plates and door handles etc. due to general wear and tear are not covered by this guarantee.

No guarantee is given as to the elimination of condensation

This guarantee does not cover for breakage of glass after the installation is complete.

All guarantees are given in good faith. However, if it is deemed after a visit from a company representative that our product has been misused, tampered or damaged in any way etc, we will render the guarantee null and void, leaving any remedial work to be carried out at a pre-arranged fee, which shall be payable before any work commences.

This guarantee is non-transferable. (This clause can be reversed) If the company agrees to it and only after a full site survey chargeable at a flat rate of £320 inc vat.

All goods remain the property of Osborn Glass & Windows Ltd until payment has been received in full, and has cleared the banking process.

Any failure of materials due to faulty workmanship under the term of this guarantee will be repaired or replaced at Osborn Glass & Windows Ltd sole discretion.

The customer will have the benefit of the manufacturers guarantee in respect of any materials